

AT&T Communications of New York, Inc.  
P.S.C. No. 23 -- Telephone  
Message Telecommunications Service  
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## SECTION 2-GENERAL REGULATIONS

### 2.11 PROVISIONS FOR DISABLED CUSTOMERS

#### 2.11.1 New York State Relay Center

The New York State Relay Center permits hearing and speech impaired customers to use a Telecommunications Devices for the Deaf (TDD) to exchange telephone messages with voice customers. See Explanation Of Terms.

#### 2.11.2 Discounted Service

Disabled persons who have been certified to the LEC as having a hearing or speech impairment which requires that they communicate over telephone facilities by means other than voice, and who use a teletypewriter, facsimile machine, Code Com set, Teltrasensor set or other non-voice equipment for telephone communication will receive, upon application to the Company, a 50% reduction on the following charges:

- a. Intrastate message charges billed to the disabled person's service.
- b. Monthly mileage charges for leased channels and private line circuits furnished to the disabled person for use in non-voice communication.

Discounted Business service for Customers with impaired hearing or speech may be resold or shared in accordance with the provisions of Resale and Sharing of Service, provided the patron of the reseller or sharer has been certified to the LEC as specified above.

The reduction in charges is applied at only one location designated by the disabled person.

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