

AT&T Communications of New York, Inc.  
P.S.C. No. 23 -- Telephone  
Message Telecommunications Service  
Effective Date: July 21, 2010

Section 2  
Leaf No. 29  
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## SECTION 2-GENERAL REGULATIONS

### 2.8 PAYMENTS AND TERMINATION OF SERVICE (Cont'd)

#### 2.8.8 TERMINATION FOR NONPAYMENT (Cont'd)

##### D. Exceptions to Termination

The monthly rental charge does not apply during the period of termination for nonpayment.

Service shall not be terminated for:

- a. Nonpayment of bills rendered other than for service or deposits requested in connection with service;
- b. Nonpayment for services for which a bill has not been rendered;
- c. Nonpayment for services which have not been rendered, except the initial advance payment of new Subscribers.

##### E. Termination - Medical Emergencies

For medical emergencies an additional 30 days will be allowed for Residential Customers before termination, provided a medical certificate is supplied. The medical emergency status may be extended beyond 30 days upon submission of specified documentation. During the pendency of the emergency, Customers will be able to defer payment of monthly charges in an amount set by the Commission until the emergency ceases or it is determined that Customers have the ability to pay the charges.

##### F. Termination - Elderly, Blind or Disabled

Where a Residential Customer is known to or identified to the Company as being blind, disabled or 62 years of age or older and all other occupants are under 18 years of age, 62 years of age or older, blind or disabled, an additional 20 days will be allowed before termination may occur. The Company shall make a diligent effort to contact by phone or in person an adult resident at the location for purposes of devising a payment plan eight days before the date of termination.

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Issued by: Carol E. Paulsen, Director Regulatory, Dallas, Texas 75202