

AT&T Communications of New York, Inc.
P.S.C. No. 23 -- Telephone
Message Telecommunications Service
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Section 2
Leaf No. 23
Revision: 0
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SECTION 2-GENERAL REGULATIONS

2.8 PAYMENTS AND TERMINATION OF SERVICE (Cont'd)

2.8.5 PAYMENT OF CHARGES (Cont'd)

A. Deferred Payment Agreements

Existing Residential Customers with three or more months service and for whom service has not been terminated in the initial three months shall be offered a deferred payment agreement prior to termination. Customers with medical emergencies and Customers who are elderly, blind or disabled shall be exempt from such eligibility criteria.

Service will not be terminated unless a deferred payment plan is offered.

Final notices of termination will advise Customers of deferred payment arrangements and no less than six days before termination of total service a deferred payment plan will be offered which will include in bold print a notice that assistance may be obtained from the Commission.

Deferred payment agreements will be for a period of no less than 10 months unless otherwise agreed to by Customers and for amounts of up to \$450 unless greater amounts are agreed to by the Company.

Down payments shall not exceed the lesser of one-fifth of the amount deferred or three months of a Customer's average billing.

B. Adjusted Payment Schedule

Customers on fixed incomes (e.g., pensions and public assistance) shall be offered the opportunity to pay their bills on a reasonable schedule that is adjusted for periodic receipt of income.

C. Quarterly Payment Plan

Residence customers, 62 years of age or older, may request to pay their bills on a quarterly basis. This option shall be limited to customers having average annual bills not exceeding \$150. Average annual billing is determined using the last 12 months actual billing or an estimate of the next 12 months anticipated billing.

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