

AT&T Communications of New York, Inc.
P.S.C. No. 23 -- Telephone
Message Telecommunications Service
Effective Date: July 21, 2010

Section 5
Leaf No. 37
Revision: 0
Superseding Revision:

SECTION 5-MESSAGE TELECOMMUNICATIONS SERVICE (MTS)

5.3 AT&T LONG DISTANCE SERVICE (Cont'd)

5.3.10 AT&T PREPAID PHONE SERVICE (Cont'd)

C. Regulations (Cont'd)

5. Rechargeable Cards - Some Prepaid Phone Cards have a feature whereby the customer may purchase or "recharge" additional minutes or dollars of AT&T Prepaid Phone Service. In addition to the regulations set forth above, rechargeable cards are also subject to the following conditions and limitations:
 - Recharge may be accomplished at selected retailer locations, by auto-recharging during the call, or by calling the toll free access number printed on the card and following the prompts. Recharge minutes or dollars of service purchased via the toll free access number or through auto-recharge must be paid for by credit/charge card and will be added to the card after the credit/charge card has been verified. In-store purchases of recharge minutes are subject to the retailer's authorized methods of payment.
 - AT&T reserves the right to impose a maximum number of minutes/units or U.S. dollar value that may reside on the card.
6. Credit Allowances for Interruptions - AT&T will give the customer a credit of one minute/unit for a Prepaid Phone Card call if they experience poor transmission or get cut off during the call. To receive a credit, the customer must notify an AT&T representative of the problem experienced by calling the Customer Service number printed on the card. Credit will not be given when interruptions are caused by the failure of systems not provided by AT&T, by the failure of other AT&T services connected to the AT&T Prepaid Phone Service, or for wrong telephone numbers.

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