

AT&T Communications of New York, Inc.
P.S.C. No. 23 -- Telephone
Message Telecommunications Service
Effective Date: July 21, 2010

Section 5
Leaf No. 46
Revision: 0
Superseding Revision:

SECTION 5-MESSAGE TELECOMMUNICATIONS SERVICE (MTS)

5.3 AT&T LONG DISTANCE SERVICE (Cont'd)

5.3.13 BUSY LINE VERIFY AND BUSY LINE INTERRUPT SERVICE

A. General

Upon request of a calling party, the operator will verify a busy condition on a called line. The operator will interrupt a call on the called line if the calling party indicates an emergency and requests interruption.

B. Regulations

1. A charge will apply to all verification attempts (i.e., attempts to verify the condition of a Customer line) except attempts which are unsuccessful due to network and/or equipment failure including when:
 - (a) The operator verifies that the line is busy with a call in progress.
 - (b) The operator verifies that the line is available for incoming calls.
 - (c) The operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. A Busy Line Verification must be made prior to a Busy Line Interruption. The Busy Line Interruption charge includes verifying the line status condition and call interruption.
 - (d) The operator has verified the line, and the called party has agreed to accept the interruption, the Customer is provided the option of completing an operator assisted call to the called station without hanging up or originating a separate LDMTS call. Customers may accept or refuse the operator's offer to complete the call. Operator Station transport charges, Service Charge and an Operator Dialed Surcharge will be applied to calls completed with the operator's assistance as referenced in Section 5.3.8 and 5.3.9 of this tariff.

Issued by: Carol E. Paulsen, Director Regulatory, Dallas, Texas 75202