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AT&T Communications of New York, Inc.

P.S.C. No. 23 -- Telephone

Message Telecommunications Service

Effective Date: July 21, 2010

Superseding Revision:

SECTION 5-MESSAGE TELECOMMUNICATIONS SERVICE (MTS)

5.3 AT&T LONG DISTANCE SERVICE (Cont'd)

5.3.10 AT&T PREPAID PHONE SERVICE (Cont'd)

C. Regulations

- 1. AT&T Prepaid Phone Service is accessed using the AT&T toll free access number printed on the card.
- 2. All calls must be charged against a Prepaid Phone Card that has a sufficient available balance. After the number of the called party is dialed, an announcement will provide the available balance of talk time based on the destination for that call.
- 3. A call made with a Prepaid Phone Card will be interrupted with an announcement when the available balance on the card drops to one minute/unit, based on the originating/terminating location of the call. On certain cards the customer may be able to enter another valid Prepaid Phone Card PIN number to continue the call or, if available, set up auto-recharge on their existing card. If the balance on the card is insufficient to continue the call and the customer fails to enter the number of another valid Prepaid Phone Card or auto-recharge, AT&T will terminate the call.
- 4. The Prepaid Phone Card balance will be reduced by the appropriate number of minutes/units for each call. Calls are billed in one minute increments. Partial minutes used are billed as full minutes.

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