

AT&T Communications of New York, Inc.  
P.S.C. No. 24 -- Telephone  
Residential Local Exchange Services  
Effective Date: July 21, 2010

Section 2  
Leaf No. 3  
Revision: 0  
Superseding Revision:

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## SECTION 2 – GENERAL REGULATIONS

### 2.1 UNDERTAKING OF THE COMPANY (Cont'd)

#### 2.1.3 Service-Affecting Activities

The Company is not obligated to provide the Customer notification of service-affecting activities that may occur in normal operation of the Company's business. Such activities may include, but are not limited to, outage resulting from cable damage.

#### 2.1.4 Provision of Equipment and Facilities

- A. The Company shall use reasonable efforts to make services available to a Customer on or before a particular date, subject to (a) the provisions of and compliance by the Customer with the regulations contained in this tariff and (b) where applicable, the availability of network elements supplied by alternative carriers. The Company does not guarantee availability, except as stated or expressly provided for in this tariff.
- B. The Company shall use reasonable efforts to provide and maintain service and any facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment provided or installed by the Company or its agent, except upon the written consent of the Company.