

AT&T Communications of New York, Inc.  
P.S.C. No. 24 -- Telephone  
Residential Local Exchange Services  
Effective Date: July 21, 2010

Section 2  
Leaf No. 5  
Revision: 0  
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## SECTION 2 – GENERAL REGULATIONS

### 2.1 UNDERTAKING OF THE COMPANY (Cont'd)

#### 2.1.4 Provision of Equipment and Facilities (Cont'd)

- G. The Customer shall be responsible for the payment of service charges, as set forth herein, for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.