

AT&T Communications of New York, Inc.  
P.S.C. No. 23 -- Telephone  
Message Telecommunications Service  
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## SECTION 2-GENERAL REGULATIONS

### 2.8 PAYMENTS AND TERMINATION OF SERVICE (Cont'd)

#### 2.8.12 BACKBILLING (Cont'd)

##### B. Underbilling

Subject to the regulations governing backbilling for residence service, Customers shall be backbilled for under billed items at the rate the Customer received service, up to a maximum of six years, where the Company or Customer has a record of when service was connected. Where a record of connection is not available, but a record of activity other than connection is available, the Customer shall be backbilled to the date of that activity, up to a maximum of six years. Where there are no records indicating connection or other activity, billing will commence as of the date of discovery of the under billing. No interest shall be applied.

#### 2.8.13 CONVENIENCE FEE FOR PAYMENT MADE WITH A COMPANY REPRESENTATIVE (N)

A fee will apply for each instance of payment of outstanding charges when authorized by the subscriber by telephone (whether such telephone call was originated by the subscriber or by the Company) and when the method of payment would allow the payment to be immediately credited to the subscriber's account, such as payment via a credit card, an electronic check (eCheck), or any other discretionary type payment that may be accepted by the Company through such telephone contacts. This fee will not apply for payments taken directly by subscribers to authorized Company payment locations, payments mailed in, automatic funds transfers, payments through the Company Internet website and other conventional methods of payments. The subscriber would be informed of any applicable charges prior to processing the subscriber's request.

Refer to Price list for applicable charge. (N)

Material previously appearing on this Leaf, now appears on Leaf No. 36. (N)

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