P.S.C. No. 1 – Water United Water Westchester Inc. Initial Effective Date: December 22, 2010

Leaf No. 47 Revision: 2 Superseding Revision: 0

# 24.3 Procedures to Avoid Termination of Service

- (a) The Company following the requirements of this Section may require the occupants in a two—family dwelling to pay no more than current charges incurred by the party to whom the last preceding bill -was rendered, and must not terminate service if such current charges are paid.
- (b) An occupant may either:
  - i. apply for service and be accepted as a customer, if eligible to do so under Section 3 of this tariff, in which case such person will be liable for future payments; or
  - ii. choose to pay current charges only, in which case such person will not be liable for future payments and future bills must continue to be rendered to the customer with a copy sent to any occupant upon request.

# 24.4 Physical Termination of Service

Paragraphs 20.3 (c) through (f) and paragraphs 20.4 through 20.6 of Section 20 are applicable to the termination of service to two-family dwellings.

### 24.5 Termination of Two-Family Dwelling During Cold Weather Periods

During the cold weather period, the following procedure must be followed by the Company intending to terminate heat-related service to a two-family dwelling:

- (a) The Company must provide the written notices required by paragraphs 24.2 (a) through (e) of this Section not less than 30 calendar days before the intended termination.
- (b) The Company must comply with either the requirements set forth in paragraphs 21.4 (a) through (c) of Section 21 or in paragraphs 23.4 (a) through (d) of Section 23 of this tariff.

# 25. RECONNECTION OF SERVICE

#### 25.1 Obligation to Reconnect

The Company will charge a customer the fee stipulated in service classification No. 7 of this tariff to reconnect service that has been terminated for non-payment of bills. The Company must reconnect service that has been terminated within 24 hours of the customer's request for reconnection, unless prevented by circumstances beyond the Company's control or unless a customer requests otherwise, under any of the following conditions:

(a) upon receipt of the full amount of arrears for which service was terminated; or

Issued in compliance with the Commission Order in Case 09-W-0828 dated December 17, 2010.