

Charter Fiberlink NY-CCO, LLC
Within the State of New York

New York PSC No. 3 - Telephone
Leaf 82
Revision: Original

Section 7 - Long Distance Services (cont'd)

7.4. Long Distance Service – Residential Packages (cont'd)

7.4.1. Long Distance Unlimited Minutes Packages (cont'd)

F. Unlimited Long Distance Minutes Package-Double or Triple Play Price Guarantee \$29.99,
per month

Residential customers are eligible to receive the Unlimited Long Distance – Double or Triple Play at a discounted monthly rate of \$29.99 when the customer subscribes to a 24 month term commitment. This offering must consist of the customer subscribing to:

Unlimited Long Distance Minutes Package – Double Play

- Unlimited Long Distance Minutes Primary Line service (primary lines only),
- Digital Video Service (specific tier and service determined at the discretion of the Company),

Or,

Unlimited Long Distance Minutes Package – Triple Play

- Unlimited Long Distance Minutes Primary Line service (primary lines only),
- Digital Video Service (specific tier and service determined at the discretion of the Company),
- High Speed Internet (HSI) Service (specific speed determined at the discretion of the Company).

The Unlimited Long Distance Minutes Primary Line service includes telephone service consisting of basic service for one primary line as well as the following features: Anonymous Call Rejection; Caller ID; Call Forwarding – Selective; Call Forwarding – Variable; Call Screening; Call Waiting with Caller ID; Call Waiting/Cancel Call Waiting; Custom Ring; Selective Call Acceptance; Speed Dial 8. Service also includes Company unlimited long distance (Includes continental US, Alaska, Hawaii, Canada and Puerto Rico). Wire maintenance service is also included as part of this specific offer. No substitution of any service within this package is allowed

The \$29.99 rate will apply for the entire 24 month term from the date it is implemented on the customer's account. At the conclusion of the 24 month term, the customer may renew participation in this discount plan at the rate and terms then in effect. Discontinuance of one or all of the services in a customer's package listed above will result in immediate termination of the Price Guarantee agreement and non-discounted rates will go into effect. The customer may opt out of the contract at any time in the first thirty (30) days.

For a customer who terminates a Price Guarantee package, after the first thirty (30) days and prior to the expiration date of the commitment period and without re-signing another 24 month term agreement, the customer will owe the

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Issued By:

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