

Charter Fiberlink NY-CCO, LLC
Within the State of New York

New York PSC No. 3 - Telephone
Leaf 83
Revision: Original

Section 7 - Long Distance Services (cont'd)

7.4. Long Distance Service – Residential Packages (cont'd)

7.4.1. Long Distance Unlimited Minutes Packages (cont'd)

F. Unlimited Long Distance Minutes Package-Double or Triple Play Price Guarantee (cont'd)

Telephone Company an early termination liability fee. For a customer who downgrades a Price Guarantee package, without signing a new 24 month term agreement, an early termination liability fee will be required. Additionally, an upgrade into a higher-level Price Guarantee package will require the customer to re-sign a new 24 month term agreement. A customer, during and at any time prior to the expiration of their commitment period, may upgrade any video or internet service within the agreed to Price Guarantee package and the termination liability fee will not apply. The termination liability fee will be \$150 to be reduced on monthly sliding scale.

Customers are limited to one Unlimited Long Distance Minutes Double or Triple Play term commitment discount at any given time. Customers may combine other discounts if the promotion will be additive to the products and services in this offer.

Availability of this offer is limited to where service is technically feasible.

G. Charter Duo Package

\$25.00
per month

This package includes Basic Local Service, Anonymous Call Rejection, Call Forward-Selective, Call Forward-Variable, Call Screening, Call Waiting/Cancel Call Waiting, Caller ID, Call Waiting with Caller ID, Custom Ring, Selective Call Acceptance, and Unlimited intrastate and interstate Long Distance calling at a discounted monthly charge. Interstate calls include calls within the continental United States, Alaska, Hawaii, Canada and Puerto Rico. Intrastate calls includes IntraLATA/local toll and interLATA calls.

A Charter Duo package customer must also subscribe to a Charter High Speed Internet Service as offered by the Company. No feature substitution is allowed. Additional features may be purchased at the individual rates.

Issued: December 17, 2010

Effective Date: January 17, 2011

Issued By:

Betty Sanders, Director Regulatory Affairs
Charter Fiberlink NY – CCO, LLC
12405 Powerscourt Drive
St. Louis, MO 63131-3674