

Charter Fiberlink NY-CCO, LLC
Within the State of New York

New York PSC No. 3 - Telephone

Leaf 51

Revision: Original

Section 5 - Residential Services (cont'd)**5.2. Supplemental Services (cont'd)****5.2.6. Other Services and Charges (cont'd)**

Name	Description	Charge
<u>Toll Restriction</u>	Block long distance calling originating from a specified telephone line	No Charge
<u>Seasonal Service</u>	Allows a telephone account to remain active while suspending service. (Refer to Section 5.2.2)	
	Local Plus Package	\$ 9.00 per month
	LD Unlimited Minutes Standalone or Double Play Package	\$ 15.99 per number
	LD Unlimited Minutes Triple Play Package	\$ 14.00 per number
	Unlimited In State Packages-Standalone and Double Play	\$ 15.99 per number
	Unlimited In State Package-Triple Play	\$ 14.00 per number
<u>Add/Change Feature</u>	Add or remove a feature(s)	\$ 5.00 per order
<u>Directory Listing Change</u>	Change to Directory Listing	\$ 5.00 per order
<u>Non-Sufficient Fund Charge</u>	Fee Assessed on returned payment	\$ 20.00
<u>Preferred Carrier Freeze</u>	Local and Long Distance carrier freeze	No Charge
<u>Telephone Number Charge</u>	Change telephone number	\$ 20.00
<u>Late Payment Fee</u>	Customers will be assessed a late fee on past due amounts.	1.5% per month
<u>Bill Copy</u>	Assessment for additional copy of customer bill	\$ 1.99 per copy

Issued: December 17, 2010

Effective Date: January 17, 2011

Issued By:

Betty Sanders, Director Regulatory Affairs
Charter Fiberlink NY – CCO, LLC
12405 Powerscourt Drive
St. Louis, MO 63131-3674