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Charter Fiberlink NY-CCO, LLC Within the State of New York

## New York PSC No. 3 - Telephone

Leaf 62 Revision: Original

## Section 6 - Business Services (cont'd)

## 6.8. Supplemental Services (cont'd)

Name	Description	Monthly Recurring Charge (MRC)	Nonrecurring Charge
Call Screening	Auto routes up to 12 selected incoming calls to a polite message stating calls are not being accepted.	\$5.00	
Call Trace	Allows the subscriber to initiate a trace of the most recent incoming calls.		\$20.00 per trace
Call Trace Block	Contact Telephone Company to activate.	No Charge	
Call Transfer	Allows the subscriber to transfer incoming calls to another phone.	\$4.00	
Custom Ring	Identifies 12 selected incoming calls with a custom ring.	\$4.00	
Distinctive Ring	Allows for two telephone numbers on one telephone line with a different ring for each number.	\$4.00	
Make Set Busy	Allows a line to become unavailable for incoming calls	\$ .50	
<u>Call Hold</u>	Allows a caller to be placed on hold.	\$ .50	
Hot Line	Allows set-up of a telephone line which automatically rings to a number specified by the customer.	\$ .50	
Hunt Group	Allows multiple telephone lines to all act as a single group. Will find an available line in a set of lines. Also includes Make Set Busy.	\$1.50 per line	

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Issued By: Betty Sanders, Director Regulatory Affairs

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