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Charter Fiberlink NY-CCO, LLC

Within the State of New York

New York PSC No. 4 - Telephone

Revision: Original

Section 7. Switched Access Rates, Charges and Fees (Cont'd)

7.2.3 Service Date Change Charge

Access Service Order Request service dates may be changed, however, a Service Date Change Charge will apply for each service date change after the plant test date of the original ASR.

For Switched Access, the new service date may not exceed the original service date by more than 30 calendar days. If the requested service date is more than 30 calendar days after the original service date, the ASR will be cancelled by the Telephone Company and cancellation charges will apply. The ASR will be reissued with the new service date.

Rates and Charges

Non-recurring Charge

\$ 150.00

7.2.4. Expedited Order Charge

A nonrecurring per occurrence charge assessed for requests that service be provided on an earlier date than originally requested on the access service order. If the Telephone Company determines that service can be provided on an expedited basis without additional costs to the Telephone Company, the expedited request will be accepted.

With the agreement of the Telephone Company, a new service date may be established that is prior to the original service date and an Expedited Order Charge will also apply in addition to the Service Date Charge Charge.

Rate and Charges

Non-recurring Charge

\$ 500.00

*plus additional labor charges (See Labor Charges)

Issue Date: December 16, 2010 Effective Date: January 17, 2011