

**Charter Fiberlink NY-CCO, LLC**  
Within the State of New York

**New York PSC No. 3 - Telephone**  
Leaf 48  
Revision: Original

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## **Section 5 - Residential Services (cont'd)**

### 5.2. Supplemental Services (cont'd)

#### 5.2.2. Customer Initiated Temporary Suspension of Service (Seasonal Service)

A Customer may request a temporary suspension of Service to accommodate extended absence needs for vacation, etc. This service is not intended for use in a regularly occupied residence. Temporary Suspension Service may be up to six (6) consecutive month increments, and can only be applied to the Telephone Company customer's account one (1) time per calendar year. Refer to Section 5.2.6 Other Services and Charges for rates.

Suspension service also includes Voice Mail if requested by the customer. If the customer does not provide a restore service date, the Telephone Company will restore service and resume billing after the suspend date option requested. The restored service will be the same and will reflect the same features as the service prior to the suspension.

Use of the Temporary Suspension of Service option allows the customers to not be charged a disconnect service order charge and a new connect service order charge, while maintaining their telephone number.

If rates for any of the services that the customer subscribes to have been increased or decreased during the suspension period, the customer's service will be billed at the rate in place at the time of termination of seasonal service.

A subscriber must provide a Company – accepted "bill to" address to receive this service.

The Unlimited Long Distance Package Price Guarantee offering is not valid with this service.

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Issued By:

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