

Charter Fiberlink NY-CCO, LLC
Within the State of New York

New York PSC No. 3 - Telephone

Leaf 45

Revision: Original

Section 5 - Residential Services (cont'd)**5.2 Supplemental Services****5.2.1 Custom Calling Features**

The following services are offered where technically feasible and may not be available in all areas.

Name	Description	Monthly Rate
<u>Anonymous Call Rejection</u>	Allows subscribers to reject calls from numbers that have private or anonymous designation and route to an announcement	(*)
<u>Call Forward</u>	Provides four types of forwarding capabilities: 1) Selective-Forwards list up to 12 selected incoming calls to a designated number 2) Variable-Forwards all incoming calls to a designated number 3) Busy-Forwards all incoming calls when line is busy 4) Busy/No Answer-Forwards all incoming calls when line is busy or unanswered	(*) (*) \$ 2.75 \$ 2.75
<u>Call Return</u>	Provides the telephone number, date and time of the last incoming call, and offers an auto callback option. To activate, listen for a dial tone and press *69. If available, the last incoming call phone number is heard. This feature does not work for calls that have been forwarded or for calls from 800 or 900 numbers. Not available in some areas or on some calls. Works only within customer's service area.	\$.90 per use or \$ 9.00 Maximum per month.
<u>Call Return Block</u>	Inactivate the callback option.	No Charge
<u>Call Screening</u>	Provides the customer with the ability to route 12 selected incoming calls to a recorded message stating calls are not being accepted at this time.	(*)

(*) This service is available with Unlimited Long Distance Minutes packages

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