

Charter Fiberlink NY-CCO, LLC
Within the State of New York

New York PSC No. 3 - Telephone

Leaf 46

Revision: Original

Section 5 - Residential Services (cont'd)**5.2. Supplemental Services (cont'd)****5.2.1. Custom Calling Features (cont'd)**

Name	Description	Monthly Rate	Nonrecurring Charge
<u>Call Trace</u>	Allows the subscriber to initiate a trace of the most recent incoming calls		\$ 20.00 per trace
<u>Call Trace Block</u>	Blocks the ability to initiate the call Trace feature	No Charge	
<u>Call Waiting/Cancel Call Waiting</u>	Identifies incoming calls via an audible signal while on a call and allows the Call Waiting feature to be temporarily disabled.	(*)	
<u>Caller ID (Name and Number)</u>	Displays incoming telephone number and listed name on a customer display device or telephone. (Customer must have a caller ID capable telephone or display unit.)	(*)	
<u>Call Waiting with Caller ID</u>	Identifies incoming calls via an audible signal while on a call and displays incoming caller information (Must have a Caller ID capable phone or display unit) (Customer must subscribe to Call Waiting and Caller ID)	No Charge	
<u>Caller ID Blocking</u>	Enables a customer to block his/her name or telephone number. Customer must enter a code before each call to temporarily activate this feature. Per line blocking is available to certain agencies and may be available to customers upon request. (Customers may be required to demonstrate need.)	No Charge	

(*) This service is available with Unlimited Long Distance Minutes packages.

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