

**Charter Fiberlink NY-CCO, LLC**  
Within the State of New York**New York PSC No. 3 - Telephone**  
Leaf 42  
Revision: Original

---

**4.2 Business** (cont'd)**4.2.1. Description** (cont'd)

|  | <b>Nonrecurring<br/>Charge</b> |
|--|--------------------------------|
| <b>Repair/Maintenance</b>  |                                |
| Labor Associated with the repair of<br>Customer caused incidents |                                |
| - Regular Time: Mon–Sat 8 a.m. to 8 p.m.                         | \$115.00                       |
| - Overtime: Mon-Sat 8 p.m. to 8 a.m.                             | \$175.00                       |
| - Premium: Sundays and National Holidays                         | \$230.00                       |

Issued: December 17, 2010

Effective Date: January 17, 2011

Issued By:

Betty Sanders, Director Regulatory Affairs  
Charter Fiberlink NY – CCO, LLC  
12405 Powerscourt Drive  
St. Louis, MO 63131-3674