

Charter Fiberlink NY-CCO, LLC
Within the State of New York

New York PSC No. 3 - Telephone

Leaf 44
Revision: Original

Section 5 - Residential Services

The following services are furnished or made available by the Telephone Company to residential customers in the State New York. Residential service customers must reside in a serviceable area (Refer to 3. Service Areas) of the Telephone Company to subscribe to the services outlined in this Tariff. The charges quoted are for a period of one (1) month unless otherwise noted and are payable monthly in advance. Services are provided where technically and operationally feasible.

5.1. Basic Local Exchange Service

5.1.1. Description

Basic local exchange service will be provided as outlined below. Basic local exchange service is defined as "two-way switched voice service" for unlimited calls placed within the local calling areas and comprised of any of the following features and services and their recurring and nonrecurring charges. The Telephone Company also offers packaged services defined in Section 5.13. that includes a basic line.

- A. Basic local dial tone and Touchtone Service
- B. One standard white page Directory Listing
- C. Access to E911 Emergency Service
- D. Access to Operator Services
- E. Access to Directory Assistance
- F. Access to Customer Service and Repair Services
- G. Access to Line Intercept Services
- H. Access to Telecom Relay Service; (using 711, where available)
- I. Access to Interexchange Carriers for Intrastate InterLATA, Intrastate IntraLATA, Interstate InterLATA and Interstate IntraLATA (if exists) toll calling.
- J. Free standard intercept service for 60 days
- K. Free unlimited local calling within the local service area of the end-user.
- L. Toll and information service blocking capability

Note: Basic local telecommunications service does not include optional toll free calling outside a local calling area.

5.1.2. Rates

Monthly Rate

Basic Primary Line (*)	(*)
Basic Additional Line (Standalone)	\$ 8.99 (limit one additional line per residential account)

* Please refer to Section 5.13 Long Distance Residential Service Packages for Basic Primary Line offerings.

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