

Charter Fiberlink NY-CCO, LLC
Within the State of New York

New York PSC No. 3 - Telephone
Leaf 20
Revision: Original

Section 2 - Rules and Regulations (cont'd)

2.2. Practices and Procedures

2.2.1. Rights of the Telephone Company in Furnishing Service

A. Ownership and Use of Services

Facilities furnished by the Telephone Company to provide transmission Service on the premises of a Customer (except for inside wiring and inside jacks) are the property of the Telephone Company. Telephone numbers assigned to the Customer by the Telephone Company are portable and transferable with the Customer. The agents and employees of the Telephone Company shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the equipment, instruments and lines, or upon termination of the Service, for the purpose of removing such equipment, instruments and lines.

If the installation and maintenance of Service are requested at locations which are or may become hazardous or dangerous to the Telephone Company's employees or the public or property, the Telephone Company may refuse to install and maintain such Service, and, if such Service is furnished the Telephone Company may require the Customer to install and maintain such Services and the Telephone Company may also require the Customer to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such Service.

B. Service Use by Customer

The Service is furnished only for use by the Customer, the Customer's family, or persons residing in the Customer's household, except as the use of the Service may be extended to persons temporarily subleasing a Customer's residential premises. Use of the Services and all charges incurred therein shall be the sole responsibility of the Customer.

C. Use of Party Line Service

The Telephone Company does not accept applications for Party Line Service.

Issued: December 17, 2010

Effective Date: January 17, 2011

Issued By:

Betty Sanders, Director Regulatory Affairs
Charter Fiberlink NY – CCO, LLC
12405 Powerscourt Drive
St. Louis, MO 63131-3674