

**Charter Fiberlink NY-CCO, LLC**  
Within the State of New York

**New York PSC No. 3 - Telephone**  
Leaf 21  
Revision: Original

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## **Section 2 - Rules and Regulations (cont'd)**

### 2.2. Practices and Procedures (cont'd)

#### 2.2.2. Establishment and Provision of Service

Applications for initial or additional Services may be made to the Telephone Company verbally or in writing. During the application process, the Telephone Company may only use credit reports that reflect the purchase of utility services unless the Company has permission in writing from the customer to use other reports. The Telephone Company will use past telephone account information in order to establish a credit risk assessment and/or use in establishing any advance payment/deposit amount that may be required.

Any change in rates or regulations prescribed by public authority having applicable jurisdiction, modifies all terms and regulations of the Services to the extent of such changes.

The Telephone Company reserves the right to refuse service to any applicant who is found to be indebted to the Telephone Company or its affiliates for service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The Telephone Company may also refuse to furnish service to any applicant desiring to establish service for former Customers of the Telephone Company or its affiliates who are indebted for previous service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness.

The Telephone Company may also decline to provide service to a minor whose principal place of abode is the home of minor's parent, guardian, or other person legally charged with the minor's care and custody.

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Issued By:

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