

Charter Fiberlink NY-CCO, LLC
Within the State of New York

New York PSC No. 3 - Telephone
Leaf 24
Revision: Original

Section 2 - Rules and Regulations (cont'd)

2.2. Practices and Procedures (cont'd)

2.2.7. Application of Residential Rates

A. Residential rates apply in the following instances:

- In private residences where business listings are not provided.
- In private apartments of hotels, rooming houses, or boarding houses where service is confined to the Customer's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
- In the place of residence of a clergyman or nurse, and in the place of residence of a physician, dentist, veterinary, surgeon or other medical practitioner, provided the Customer does not maintain an office in the residence.

B. The Company reserves the right to reclassify residence rates to business rates due to misuse or excessive use by the customer.

Issued: December 17, 2010

Effective Date: January 17, 2011

Issued By:

Betty Sanders, Director Regulatory Affairs
Charter Fiberlink NY – CCO, LLC
12405 Powerscourt Drive
St. Louis, MO 63131-3674