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Charter Fiberlink NY-CCO, LLC Within the State of New York

New York PSC No. 3 - Telephone

Leaf 7

Revision: Original

Section 1 - Definitions and Terms

Account – Either a Customer's physical location or individual Service represented by a unique account number within the billing hierarchy. Multiple services each with a unique account number may be part of one physical location.

Alternative Local Exchange Carrier (ALEC) or Competitive Local Exchange Carrier (CLEC) – means any entity or person providing local exchange services in competition with an ILEC or LEC.

Application – A request made orally or in writing for telephone service.

Authorized Account User – The person or persons authorized to make changes to a customer account including changes to toll carriers as designated by the account holder. Authorized Account Users shall be limited to two persons for any single postal address.

Authorization Code – A multi-digit code that enables a Customer to access the Telephone Company's network and enables the Telephone Company to identify the Customer's use for proper billing. Also, called a Personal Identification Code or PIN.

Automated Message Accounting (AMA) - The data recorded at the switch and used to calculate the amount billed to the end user for local, long distance, intraLATA toll and InterLATA toll charges, if detail billing is required, and to calculate the amount billed to the Interexchange Carrier for access charges due to the Telephone Company for use of its network.

Called Station – The terminating point of a call (i.e., the caller number).

Calling Station – The originating point of a call (i.e., the calling number).

Calling Area – A specific geographic area so designated for the purpose of applying a specified rate structure.

Central Office – A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for the terminating and interconnecting customer lines and trunks or trunks only There may be more than one central office in a building or exchange.

Central Office Line – A circuit directly connecting an individual with a central office.

Commission – New York Public Service Commission.

Competitive Local Exchange Carrier (CLEC) or Alternative Local Exchange Carrier (ALEC)- means any entity or person providing local exchange services in competition with an ILEC or LEC.

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