

**Charter Fiberlink NY-CCO, LLC**  
Within the State of New York

**New York PSC No. 3 - Telephone**  
Leaf 9  
Revision: Original

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## **Section 1 - Definitions and Terms (cont'd)**

**Delinquent or Delinquency** – An account for which payment has not been made in full on or before the last day for timely payment.

**Digital Transmission** – information transmitted in the form of digitally encoded signals.

**End User** – The ultimate user of the telecommunications services and who orders service and is responsible for payment of charges due in compliance with the Telephone Company's price list regulations. See "Customer".

**Exchange Area** – A geographically defined area wherein the telephone industry through the use of maps or legal descriptions sets down specified area where individual telephone exchange companies hold themselves out to provide communications services.

**Exchange Station** – A station connected with a central office of the Telephone Company over its own lines.

**Facility (or Facilities)** – Any item or items of communications plant or equipment used to provide or connect to the Telephone Company Services.

**FCC** – Federal Communications Commission

**Incumbent Local Exchange Carrier (ILEC) or Local Exchange Carrier (LEC)** – is any local exchange carrier that was as of February 8, 1996 deemed to be a member of the Exchange Carrier Association as set forth in 47 C.F.R. 69.601(b) of the FCC's regulations.

**Harm** – Harm consists of hazards to personnel, damage to Telephone Company equipment, and impairment of service to persons other than the user of the customer-provided equipment. Types of harm include, but shall not be limited to, voltages dangerous to personnel, destruction of or damage to equipment induced noise or cross talk, incorrect dial pulsing, failure of supervision, false answer, incorrect billing, absence or voice band transmission path for call progress signals, and loss of capability to answer an incoming call.

**Incomplete Call** – Any call where voice transmission between the calling party and the called station is not established (i.e. busy, no answer, etc)

**Individual Line** – An exchange line designed for the connection of a telephone set.

**Initial Service Period** – The minimum length of time for which a customer is obligated to pay for service, facilities and equipment whether or not retained by the customer for such minimum length of time.

**Installation Charge** – A nonrecurring charge made at the time of installation of communications service or equipment, which applies in addition to service charges and other applicable charges for service or equipment unless specifically exempted.

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