

**Charter Fiberlink NY-CCO, LLC**  
Within the State of New York

**New York PSC No. 3 - Telephone**

Leaf 19  
Revision: Original

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## **Section 2 - Rules and Regulations (cont'd)**

### 2.1. Obligation and Liability of the Telephone Company (cont'd)

#### 2.1.9. 900/976 and International Call Block

The Telephone Company blocks access to 900/976 and international chat lines. International Call Blocking will be provided, upon customer request, at no charge. The Telephone Company will initiate International Call Blocking if:

- A. Excessive use of international toll has surpassed the threshold set by the Telephone Company; and
- B. The Customer's account is delinquent.

#### 2.1.10. IntraLata/InterLata Presubscription (Preferred Carrier Freeze)

At the request of an end user, the Telephone Company will provide a freeze on an end user's preferred local exchange, intraLATA and interLATA carrier. A preferred carrier freeze prevents a change in the end user's preferred carrier selection unless the end user gives the carrier from whom the freeze was requested their express consent. A Preferred Carrier Freeze is offered on a non-discriminatory basis to all end users, regardless of the carrier selection. This service is offered at no charge.

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