

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
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Section: 8 Leaf: 1
Revision: 3
Superseding Revision: 2

SECTION 8 - NON-RECURRING SERVICE, RESTORAL AND CONSTRUCTION CHARGES

A. NON-RECURRING CHARGES

1. General

Non-recurring service charges are one-time charges which apply to the ordering installation or changing of telephone service and/or equipment. Service charges consist of: (1) Service Order Charge, (2) Subsequent Service Order Charge, (3) Central Office Line Charge, and/or (4) Premise Visit Charge. Any one or a combination of these charges may apply depending on the work done.

2. Schedule of Charges

	<u>Residence</u>	<u>Business</u>
Service Order Charge	\$21.99	\$24.48
Subsequent Service Order Charge	5.00 (R)	15.00 (R)
Addition of Special Access Line Features, i.e., Custom Calling and Enhanced Custom Calling Services	5.00	5.00
Central Office Line Charge	12.99	11.43
Premise Visit Charge	12.99	9.80

3. Regulations

A. Service Order Charges

A Service Order Charge applies per customer order, for all work on services ordered to be provided at one time, on the same premises for the same customer, as follows:

- (1) An Initial Service Order Charge applies for connection of and/or relocation of primary exchange service.
- (2) A Subsequent Service Order Charge applies for additions to or changes in the service of existing customers.

A Subsequent Service Order Charge shall apply for:

- addition of directory listing.
- change in listed name; including to or from dual name listings, but shall not apply for changes due to death, marriage or court order.
- change in listed address.
- change from listed to non-published service where no number change is requested.
- addition of or change in classhead unless such change is due to the elimination of existing classhead from the directory.
- each time a change to a current customer's service is made at the request of the customer.

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Issued by: Vice President, Little Rock, Arkansas