

PSC NO: 220 ELECTRICITY
NIAGARA MOHAWK POWER CORPORATION
INITIAL EFFECTIVE DATE: FEBRUARY 1, 2011
STAMPS: Issued in Compliance with Order of the PSC in Case No. 10-E-0050 Issued January 24, 2001

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GENERAL INFORMATION

39. RETAIL ACCESS PROGRAM (Continued)

39.11 BILLING BACKOUT CREDIT AND BILLING CHARGES

39.11.1 A customer who chooses to receive a consolidated bill from either the Company or an ESCo will receive a billing backout credit of \$1.15 per month per account on the Company's portion of the consolidated bill.

39.11.1.1 The billing backout credit is only applicable if the account is no longer receiving a supply service bill issued by the Company for either gas or electric service.

39.11.2 If the Company issues a consolidated bill on behalf of an ESCo for both electric and gas service or electric service only, the Company will charge the ESCo a fee of \$1.15 per bill, unless the fee is otherwise established in an existing Billing Service Agreement.

39.12 ACCOUNT SEPERATION FEE

39.12.1 If a combination service customer chooses to receive a consolidated bill from an ESCo, but chooses to receive gas and electricity supply service from two different suppliers (Company or ESCo), the combination account will be separated into separate gas and electric accounts with a single bill (delivery and supply) rendered for each account.

39.12.1.1 The party requesting the enrollment or change in billing arrangement that initiates the account separation of a combination account will be charged a fee of \$25.46 to separate the account. This fee shall cover the one-time cost of recombining the separate accounts if required in the future.

39.13 COMPANY INVOICES

39.13.1 Appendix A, Section 7 of the UBP establishes procedures for charges for services provided by the Company directly to an ESCo or Direct Customer.

Issued by Thomas B. King, President, Syracuse, NY