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SBC Long Distance, LLC d/b/a AT&T Long Distance NY PSC Tariff No. 1 – Telephone

1st Revised Page 104 Superseding Original Page 104

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.6 AT&T Long Distance Toll FreeSM Services² (continued)

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3.6.6 AT&T Long Distance Enhanced Toll FreeSM Services¹ (continued)

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(G) (continued)

.5 (continued)

.c Optional Features

For Customers selecting the enhanced per feature billing option, the following features are available at the request of the Customer:

- Menu Routing n-Tier
- Network Call Center Availability Routing
- Network Queuing
- Speech Recognition

(H) Minimum and Maximum Per Call Charges

.1 Minimum

For Customers subscribing to the per feature billing option or the enhance per feature billing option a minimum per call platform charge applies as follows: (1) after totaling the per call feature charge, if the charge is less than the minimum per call charge specified for that billing option, the Customer will be billed the minimum feature charge for that call; or (2) if the caller accesses the TFS platform and fails to utilize a service feature or a custom feature, the Customer will be billed the minimum feature charge for that call; or (3) if the Customer accesses the TFS platform and utilizes only features without a feature charge, the Customer will be billed the minimum per charge for that call.

.2 Maximum

For Customers subscribing to the per feature billing option or the enhance per feature billing option a maximum per call feature charge applies as follows: after totalling the per call feature charge, if the charge is greater than the maximum per call charge specified for that billing option, the Customer will receive a credit for the difference between the per call charge and the maximum per call charge specified for that billing option.

(I) TFS Reporting Options

.1 Standard Reports

Standard reports provide call data on a daily, weekly or monthly basis. Standard reports are available to the Customer without charge.

.2 Reserved for future use

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Issued: February 10, 2011 Effective: March 18, 2011

¹ This Service is no longer available for new Customer term plan agreements effective July 9, 2007. Existing Customers may add, move, remove, or change lines and/or locations for the duration of their current term plan agreement. This Service is no longer available to existing Customers upon expiration of the Customer's Term Plan.

² Effective November 12, 2007, the dedicated service offering associated with Toll Free Service will no longer be available to new Customers. Existing term plan Customers may add, move, remove or change lines and/or locations for the duration of their current term plan agreement. Adds, moves and changes for this Service are no longer available to existing Customers upon expiration of the Customer's Term Plan Agreement or Customers currently on a month to month basis.