

PSC No: 16 - Gas  
Rochester Gas and Electric Corporation  
Initial Effective Date: September 26, 2010  
Issued in compliance with Order in Case 09-G-0718 dated September 21, 2010

Leaf No. 127.4  
Revision: 4  
Superseding Revision: 2

## GENERAL INFORMATION

### **10. GENERAL RETAIL ACCESS - MULTI-RETAILER MODEL (Cont'd)**

#### **4. Changes in Supplier:**

- (a) Switching Requirements – S.C. No. 5, S.C. No. 4 whose otherwise applicable service classification is S.C. No. 5, S.C. No. 7 Customers with annual use less than 35,000 therms and S.C. No. 9:  
See Section 5 of the UBP Addendum to this Schedule.
  - (i) Effective Date of Switch:  
All switches will occur on the date of the Customer's next meter reading date, which must be at least fifteen (15) days in the future.
  - (ii) Special Meter Reading Fees:  
A fee of twenty (\$20) per customer location, per meter, per read attempt, will be charged to an ESCO or Direct Customer requesting that a meter read be performed on a date other than the regularly scheduled meter reading date.
- (b) Switching Requirements – S.C. No. 3, S.C. No. 10, S.C. No. 4 whose otherwise applicable service classification is S.C. No. 3, and SC No. 7 customers who annual use is greater than or equal to 35,000 therms:  
See Section 5 of the UBP Addendum to this Schedule.
  - (i) Initiating a Service Switch:
    - (a) The ESCO/DC and the Customer shall each submit a formal request on their letterhead to RG&E by the fifteenth (15th) calendar day of the month.
    - (b) The switch date will be the first calendar day of the next month.
  - (ii) Special Meter Reading Fees:  
Daily meter reads and special meter reading fees will be in accordance with Rule 10.G of this Schedule, at Type of Balancing Service, S.C. No. 3 Daily Balancing Service, 1. Daily Meter Read Data.
- (c) Budget Billing Adjustments:  
RG&E Budget Billings reflect only delivery charges and may be adjusted at the switch dates or as required to reflect changes in RG&E's service and, if adjusted, shall be reflected in the Customer's next bill.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York