

PSC No: 16 - Gas  
Rochester Gas and Electric Corporation  
Initial Effective Date: September 26, 2010  
Issued in compliance with Order in Case 09-G-0718 dated September 21, 2010

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## GENERAL INFORMATION

### 10. GENERAL RETAIL ACCESS - MULTI-RETAILER MODEL (Cont'd)

#### **F. Consolidated Billing and Payment Processing**

##### **1. Description:**

A Customer may elect Consolidated Billing and Payment Processing if offered by its ESCO, consistent with the Commission's Order Establishing Uniform Retail Access Billing and Payment Processing Practices, Case Nos. 99-M-0631 and 98-M-1343, issued May 18, 2001, as the same may be revised, modified, amended, clarified, supplemented or superseded. Further information is available at the New York Public Service Commission's website (<http://www.dps.state.ny.us/ubr.htm>). Company specific terms and conditions regarding Consolidated Billing and Payment Processing are detailed in the Billing Services Agreement and GTOP Manual.

##### **2. Customer Eligibility:**

Customers taking service under this Schedule, Service Classification Nos. 3, 4, 5, or 10, and not on summary billing, may elect a Consolidated Billing and Payment Processing option, consistent with the above-referenced PSC Order. Customers whose accounts are on summary billing must elect the dual billing option, as described in Rule 10.D.8.

##### **3. Bill Issuance Charge:**

A Customer electing Consolidated Billing and Payment Processing pursuant to this Section will not be billed the Bill Issuance Charge for the electric and/or gas service for which Consolidated Billing and Payment Processing has been elected. All other customers receiving electric, gas, or combination service will be billed one Bill Issuance Charge per bill.

##### **4. Bill Processing Charges:**

ESCOs will be assessed a bill processing charge of \$0.95 per bill for a Company rendered consolidated bill for those customers with electric-only or gas-only service. ESCOs will be assessed a bill processing charge of \$0.48 for electric service provided and \$0.47 for gas service provided per bill for a Company rendered consolidated bill for those customers with a combination of electric and gas service.

##### **5. Purchase of ESCO Accounts Receivable Program (POR):**

- (a) ESCOs that elect the Company's consolidated billing option for all or a portion of their customers will be required to sell their accounts receivable for such customers to RG&E under the terms of the POR. ESCOs continue to have the right to issue their own bill using dual billing for all or a portion of their customers. Such ESCOs will be precluded from participating in the POR for customers receiving dual billing.
- (b) The POR obviates the need for RG&E to prorate partial customer payments among ESCOs that are participating in the POR.

##### **6. Account Separation Fee**

In accordance with Section 9.C.4 of the UBP addendum to this schedule, an ESCO desiring to issue the Consolidated Bill for a customer with a Combination Account may request the Company to establish a separate account for the electric or gas service to be supplied by the ESCO. A fee of \$5.00 will be charged to the ESCO requesting establishment of a separate electric or gas account.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York