
SECTION 4 – CALL COMPLETION SERVICE

4.1 Call Completion Service (Cont'd)

4.1.8 Customer Transfer Charges

A) Description

Customer Transfer Charges apply when a TCG local customer is transferred from TCG to an Incumbent Local Exchange Carrier (ILEC) or to a Competitive Local Exchange Carrier (CLEC) that imposes charges similar to those imposed by the ILEC for activities related to customer migration between carriers. A Customer Transfer Charge may also apply to non-standard requests for migration of a customer between TCG and a CLEC. Payment of these charges is the responsibility of the ILEC or CLEC, to which the customer's service is being migrated.

B) Application of Charges

The following non-recurring charges apply:

Customer Transfer Charges apply per each DS-0 and DS-1 facility, and will be equal to the New Service Request special access or UNE-loop charges applied by the dominant LEC.

1. A Supplemental Charge applies per each request made to change or revise the original order.
2. An Expedite Charge applies in instances where TCG receives a request to reduce the migration interval to less than the standard, published TCG interval pertaining to expedites.
3. A Cancellation Charge applies in instances where a Customer Transfer Request is cancelled.
4. Reciprocal Pricing, as specified in the Rates Section 5 applies.