
SECTION 2 - REGULATIONS

2.10 Ordering Options for Access Services (Cont'd)

2.10.2 Access Order: (Cont'd)

2.10.2.2 Access Service Request Modifications (Cont'd)

2.10.2.2.3 Expedited Order Charge: When placing an Access Order, a customer may request a service date that is prior to the standard interval service date. If the Company determines that service can be provided on the requested date and additional labor costs or extraordinary costs are required to meet the requested service date, the customer will be notified and will be provided with an estimate of the additional charges involved. Such additional charges will be calculated and billed on an Individual Case Basis.

When the request for expediting occurs subsequent to the issuance of the Access Order, a Service Date Change Charge as set forth hereinafter also applies.

The Expedited Order Charge will apply on a per order, per occurrence basis, as specified hereinafter.

2.10.2.3 Cancellation of an Access Service Request

A Customer may cancel an ASR for the installation of Call Completion or Digital Transmission Service at any time prior to the service date. The cancellation date is the date the Company receives written or verbal notice from the Customer that the order is to be cancelled. The verbal notice must be followed by written confirmation within ten days.

If the cancellation occurs prior to the Company's receiving the ASR, no charges shall apply.

A Customer may cancel an ASR for the installation of Digital Transmission Service without incurring a charge at any time prior to the acceptance of a Negotiated Service Interval Service Date by the Customer. Cancellation Charges will apply for Digital Transmission Service if the Customer cancels more than 48 hours after the Application Date. Cancellation Charges for Expedited Orders will be applied for any order cancelled from the Application Date forward.

2.10.2.4 Minimum Period of Service: The minimum period for which access service is provided and for which charges are applicable is twelve months.