
SECTION 4 – CALL COMPLETION SERVICE

4.1 Call Completion Service

Call Completion Service (also called Feature Group D or FGD Service) provides for the capability of originating and terminating long distance calls to and from an End User's premises to a Customer's facilities via TCG's switch. Transport between TCG's switch and the Customer's premises are provided via Digital Transmission Services.

Toll Free 8YY Transit Traffic Service is an access service in which the Company transports Toll Free traffic originated by a third party who is not an end user or other user of the Company's local exchange service through its wire center to an Interexchange Carrier Customer.

Connectivity options for Toll Free 8YY Transit traffic service include (1) direct connection utilizing a Direct end Office Trunk (DEOT) from the Company's switch to the IXC, or (2) indirect connection via a tandem provider's switch.

4.1.1 Call Completion Service Arrangement

Call Completion is provided as a trunkside connection, Feature Group D (FGD), to TCG's switches with an associated 10XXX access code for the Customer's use in originating and terminating communications.

4.1.2 Manner of Provisioning

Call Completion Service is provisioned as FGD at the DS1 level using D3/D4 format on a per trunk basis and is differentiated by type and directionality of transmission. Originating traffic type represents capacity for carrying traffic from the end user to the Customer or Toll Free Transit Traffic originated by a third party who is not an end user of the Company; Terminating traffic represents capacity for carrying traffic from the customer to the End User. All traffic must be associated with Customer-provided Carrier Identification Code (CIC).

An out of band signaling connection (Common Channel Signaling Access Services Port) is required in conjunction with FGD service equipped with out of band signaling. Out of band signaling allows the Customer to pass call set-up information over a path which is separate from the message path utilizing Signaling System 7 (SS7) protocol. This connection is provided at the DS0 level and provides the interconnection between TCG's Signal Transfer Point (STP) and the Customer's Signaling Point of Interconnection (SPOI).