

PSC NO. 90 Gas  
NEW YORK STATE ELECTRIC & GAS CORPORATION  
Initial Effective Date: 09/26/10  
Issued in compliance with Order in Case 09-G-0716 dated 09/21/10

Leaf No: 106  
Revision: 5  
Superseding Revision: 3

## GENERAL INFORMATION

### 23. GLOSSARY:

The following words and terms when used in this Schedule have the following meanings:

**Access Controller** - is a party known to the Company to be in control of access to the metering equipment of a customer, and to have an active account of its own with the Company.

**Actual Reading** - is a meter reading obtained by a Company employee from either the meter or a remote registration device attached thereto.

**Applicant** - is a person, Company or other entity who has requested gas service.

**Arrears** - are charges for which payment has not been made more than twenty (20) calendar days after payment was due.

**Backbill** - is that portion of any bill, other than a levelized bill, which represents charges not previously billed for service that was actually delivered to the Customer during a period before the current billing cycle. A bill based on an actual reading rendered after one (1) or more bills based on estimated or customer readings (commonly called a catch-up bill) which exceeds by fifty percent (50%) or more the bill that would have been rendered under the Company's standard estimation program is presumed to be a backbill.

**Billing Unit** - Shall be in therms. The term billing unit shall be determined by multiplying the Customer's Ccf consumption by the appropriate therm factor.

**British Thermal Unit (BTU)** - shall mean the amount of heat required to raise the temperature of one (1) pound of water 1° Fahrenheit at 60° Fahrenheit.

**Business Day** - is any Monday through Friday when the Company's business offices are open.

Issued by: James A. Lahtinen, Vice President - Rates & Regulatory Economics, Binghamton, NY