
SECTION 3 - CONNECTION CHARGES

3.6 Service Charges

3.6.1 Service Order Charges:

Non recurring Service Order charges apply to various Customer requests on a per order basis including requests for ordering, connecting, installing, changing or moving of telecommunications services that relate to business lines, key lines, or business trunks. Service Order charges will apply to initial service orders and subsequent orders on a per request basis.

	<u>Minimum</u>	<u>Maximum</u>
Service Order Charge:	\$20.00	\$80.00 per order

In addition to the standard Service Order Charge, the following charges will apply for applicable work performed by the Company.

A) Feature Change without Dispatch

Non-recurring charges which do not require dispatch of company personnel to change a feature or group of features on a per request basis on an existing Teleport service. Feature changes are those that affect the functionality or characteristics of telecommunication services for business lines, key lines, or trunks.

	<u>Minimum</u>	<u>Maximum</u>
Feature Change w/o Dispatch Charge:	\$15.00	\$60.00 per Request

B) Multiple Feature Change with Dispatch

Non-Recurring charges which require dispatch of company personnel to a single site to change a feature or group of features on per site and per hour basis. Feature changes are those that affect the functionality or characteristics of telecommunication services for business lines, key lines, or trunks. Charges are rounded to the nearest work hour with a one hour minimum charge.

	<u>Minimum</u>	<u>Maximum</u>
Multiple Feature Change w/ Dispatch:	\$50.00	\$250.00 per hour

C) Line Move or Add with Dispatch

Non-Recurring charges which requires dispatch of company personnel to a single site to move or add telecommunications services to an existing Teleport business line, key line, or business trunk service on a per site and per hour basis. Adds and moves of business lines, key lines or trunks pertain to these charges. Charges are rounded to the nearest work hour with a one hour minimum.

	<u>Minimum</u>	<u>Maximum</u>
Line Move or Add with Dispatch:	\$50.00	\$250.00 per hour

D) Record Order Charge

Non-Recurring charges associated with maintaining information for billing services. Changes to such information will be charged a record order charge on a per request basis.

	<u>Minimum</u>	<u>Maximum</u>
Record Order Charge:	\$10.00	\$20.00 per Request