## SECTION 6 - SUPPLEMENTAL SERVICES

## 6.2 PrimeNBX Service Features (Cont'd)

## 6.2.2 Description of Features (Cont'd)

<u>Group Intercom</u>: Enables a customer to terminate, using abbreviated dialing, on a member of a predesigned group.

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

<u>Individual</u>: Allows a station line user to add, change or delete telephone numbers for a list. The list is dedicated to the individual station line user. (8)

<u>Intercept</u>: Routes incoming exchange calls made to a non-working PrimeNBX Line to an announcement machine.

<u>Intercom</u>: Allows an electronic telephone user to directly terminate on another predesignated electronic telephone by depressing the intercom key.

<u>Interposition Calling</u>: Allows communication and transfer of calls between attendants.

<u>Locked Loop Operation</u>: Allows an attendant to hold a call on a loop. Attendant locked loop operation consists of two hold types, manual and automatic.

<u>Lockout</u>: Prohibits an attendant from entering a call on a held loop unless recalled by a station user or by automatic recall.

<u>Loudspeaker Paging Access</u>: Allows station line users to access customer-provided loudspeaker paging equipment by dialing an access code.

Management Reports: Standard printed customer management reports are delivered on a monthly basis.

<u>Message Waiting (Lamping)</u>: Provides for the lighting of a lamp on suitably equipped customer-provided station equipment to signify a message waiting status. This is offered in lieu of stutter dial tone.

<u>Multi-Line Hunt</u>: Software defined search for an idle terminal within a designated group of stations. Available options include circle hunting and uniform call distribution. Each station can be assigned to only one hunt group.

Multiple Listed Directory Numbers: Permits a customer to have many listed directory numbers.