SECTION 6 - SUPPLEMENTAL SERVICES

6.2 PrimeNBX Service Features (Cont'd)

6.2.2 Description of Features (Cont'd)

Call Waiting:

<u>Originating</u>: Permits a station line to impose call waiting on a busy station line by dialing the call waiting feature activation code, followed by the station number. This feature is an originating line feature that is applicable to intra-group calls only.

<u>Incoming</u>: Allows an incoming call to a busy station line to be held waiting while a signal is directed towards the busy station line user.

<u>Intra-Group</u>: Allows both incoming calls and calls originating from within the system to activate the call waiting feature.

<u>Call Waiting Cancel</u>: Allows a Call Waiting Customer to cancel this feature for one call through the use of a cancel call waiting code.

<u>Call Waiting Dial</u>: Permits a station line to impose call waiting on a busy station line by dialing the call waiting feature activation code, followed by the station number. This feature is an originating line feature that is applicable to calls within the established user group only.

Call Waiting DID: An audible tone alerts the user an incoming DID call is being attempted.

<u>Carrier Access</u>: Enables station users in the customer group to gain access to an interexchange carrier by using special access codes or automatic route selection.

<u>Code Restrictions</u>: Enables customers to restrict NPA and/or NXX codes for stations or groups of stations within a customer group.

<u>Console Release</u>: Allows the attendant to extend a call to a trunk and release the call after dialing is completed but before outpulsing to the trunk is completed.

Console Test: Allows an attendant to test the functional operations of a console.

<u>Consultation Hold</u>: Allows the station line user to consult privately with a third party prior to establishing a three-way conference /transfer.

<u>Customer System Administration</u>: Allows the customer to access and administration position associated within a customer group. It permits station and feature rearrangements and changes of ARS patterns.