TC Systems, Inc.

P.S.C. No. 4 -- Telephone

Local Exchange Services

Effective Date: October 21, 2010

Section 6

Leaf No. 11

Revision: 0

SECTION 6 - SUPPLEMENTAL SERVICES

6.2 PrimeNBX Service Features (Cont'd)

6.2.2 Description of Features (Cont'd)

Night Service:

Fixed: Calls that are normally routed to the attendant during the day are routed to predesignated locations at night.

Flexible: Allows the attendant to program the night service routes for each Incoming Call Identification (ICI) classification assigned to the customer group.

Trunk Answer From Any Station (TAAS): Allows any station in the customer group to answer an incoming call by dialing a code. The code is dialed when TASS alerting device sounds.

Number Reservation: Reserve DID numbers for additional line growth.

Position Busy: Allows the attendant to make the console unavailable to additional queued calls.

Private Facilities: Enables station line users in the customer group to gain access to the ETN by using special access codes and dialing (RNX) patterns.

Remote Access to Call Forwarding: Provides a line with the capability of changing a call forwarding arrangement from a touchtone telephone.

Secrecy: Allows the attendant to talk to a called party without the calling party hearing the conversation. When the attendant releases from the call, the source and the destination are connected.

Serial Call: Allows an attendant to extend a call to more than one station.

Speed Calling (8): Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. The speed calling list is customer-changeable.

Station Message Detail Recording: Output all monthly usage and billing data in printed or magnetic format according to the customer's specifications.