TC Systems, Inc.
P.S.C. No. 4 -- Telephone
Local Exchange Services
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Section 6
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SECTION 6 - SUPPLEMENTAL SERVICES

6.2 PrimeNBX Service Features

6.2.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

6.2.2 Description of Features

Attendant Access to Paging: Allows an attendant to gain access to customer-provided loudspeaker paging equipment.

Attendant Autodial: Permits an attendant to dial frequently called numbers by depressing the autodial feature key, which is programmed with the number.

Attendant Camp-On: Allows the attendant to extend an incoming call to a busy station.

Attendant Conference (Maximum Six Conferees): Permits an attendant to establish a six-port conference call (maximum of 6 ports).

Attendant Call Transfer: Allows calls transferred by a station line user to the attendant to be queued on a first-in, first -out basis.

Automatic Call Distribution (ACD): Automatically distributes calls to operator positions according to specified call parameters. A call is distributed to the appropriate operator serving team and, within that serving team, to the operator who has been idle longest.

Authorization Codes: Used to identify callers on the SMDR record, assign a Network Class-of-Service and control network access.

Automatic Call Back: Allows a station line user calling a busy station line to be automatically connected the allied line when the line becomes idle.

Automatic Recall: Returns attendant extended calls to the console after a predetermined time.

Automatic Route Selection-Basic and Deluxe: Automatically selects the preferred route for network calls when a user dials a preselected code.