SECTION 6 - SUPPLEMENTAL SERVICES

6.2 PrimeNBX Service Features (Cont'd)

6.2.2 Description of Features (Cont'd)

A route is a group of one or more service lines of the same type (excluding change System Lines) used to complete calls.

<u>A pattern</u> is a group of different routes arranged to be automatically selected in sequence to complete calls. Patterns will, as specified by the subscriber, overflow either the Exchange System, a tone, an announcement, or the attendant.

<u>A Facilities Restriction Level (FRL)</u> can be provided on each line and tie line to determine both the type of call and type of facility to be permitted to the associated user. When the FRL is transmitted over a tie line to a distant switching location, it is identified and carries the same restriction as those imposed at the originating point.

<u>Basic ARS</u>: Up to a maximum of four routes for a dialed NPA/NXX will be examined before a call is blocked.

<u>Busy Verification of Trunks</u>: Allows the attendant to establish a talking connection to an apparently busy trunk to determine if the trunk is in working order.

Call Arrangements:

<u>Multiple Appearance of Centrex Lines (MACL)</u>: Allows a Teleport PrimeNBX line to be assigned to more than one electronic telephone set. MACL group can be comprised of up to 32 appearances and configured in either single call arrangement or multiple call arrangement.

<u>Multiple Call Arrangement</u>: Allows MACL group member to originate a call without affecting the call status of the other MACL group members. Incoming calls to the MACL group will be directed to all idle members and the first member to answer will be connected to the external party.

<u>Single Call Arrangement</u>: Allows MACL group members to originate a call when the MACL group is idle or answer incoming calls when calls are directed- to the group. When access to the group is granted to a member, the MACL lamps of all members of the same group are illuminated to indicate a busy condition.

<u>Privacy Release</u>: Allows the active MACL group member in a single call arrangement to add on any MACL group members to an established call.

<u>Call Forward/Variable</u>: Activation Code: *2. Deactivation Code #2. Redirect calls to another station. Activate by dialing *2 followed by the new directory number Dial #2 for deactivation.