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## SECTION 6 - SUPPLEMENTAL SERVICES

### 6.2 PrimeNBX Service Features (Cont'd)

#### 6.2.2 Description of Features (Cont'd)

##### Call Forwarding:

All Calls: Allows calls directed to a station line to be routed to a user defined line inside or outside the customer group.

Busy Line: Permits calls attempting to terminate to a busy station line to be redirected to a predetermined line inside or outside the customer group when the called station line does not answer within a customer selected prescribed time.

Don't Answer: Provides for forwarding of incoming calls to a predetermined line inside or outside the customer group when the called station line does not answer within a customer selected prescribed time.

Call Hold: Activation Code: \*3. Deactivation Code: #3. Hold a call in progress by flashing and dialing a code. Provides clear line to originate, answer call waiting signal, or return to a held call.

Call Hold: Allows the user to hold one call for any length of time provided that neither party goes on-hook.

Call Name Display: Provides for the display of the calling party's name on suitable equipped customer-provided station equipment at the terminating end. This feature will be offered on intra-group (intercom) calls only.

Call Pickup: Allows a station line to answer incoming calls to another station line within a defined call pickup group. Call pickup is provided on individual station lines within a customer group.

Call Selection: Enables an attendant to answer incoming calls using either of the following methods: In the order they are received, regardless of the incoming call type; By manually selecting a specific incoming call type.

Call Splitting: Allows the attendant to talk privately to either the calling party or the called party.

Call Transfer: Allows a station line user to transfer any established call to another station line inside or outside the customer group without the assistance of the attendant.

Call Transfer/All Calls: Activation Code: Flash. Transfer any established call by flashing, dialing (up to ten digits) the desired party, and hanging up.