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## SECTION 2 - REGULATIONS

### 2.6 Allowances for Interruptions in Service (Cont'd)

#### 2.6.1 Credit for Interruptions

A credit allowance is applicable only for monthly recurring charges and will be made when an interruption occurs because of a failure of any component furnished under this tariff by the Company. An interruption period begins when the Customer reports a service to be interrupted and releases it for testing and repair. An interruption period ends when the service is operative. If the Customer reports a service to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those services on the interrupted portion of the circuit will receive a credit. Credit allowances for monthly recurring charges shall be calculated as set forth in the following sections.

#### 2.6.2. Interruptions of 24 Hours or Less for Digital Transmission Services and LANLINK (sm) Services

<u>Length of Service Interruption</u>	<u>Credit</u>
Less than 30 min	None
30 min - 2 hr 59 min	1/10
3 hr - 5 hr 59 min	1/5
6 hr - 8 hr 59 min	2/5 day
9 hr - 11 hr 59 min	3/5 day
12 hr - 14 hr 59 min	4/5 day
15 hr - 23 hr 59 min	one day
<u>Length of Service Interruption</u>	<u>Credit</u>
Less than 5 minutes	None
5 minutes	1/12 of hourly charge
Each additional minute	1/60 of hourly charge