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SECTION 2 - REGULATIONS

2.5 Payment Arrangements (Cont'd)

2.5.4 Billing and Collection of Charges (Cont'd)

A. Dedicated Access (Cont'd)

3. The date of the bill.
4. The invoice number.
5. The circuit number, line number, trunk group number, Two-Six Code (TSC), end office or tandem identification, or other appropriate facility identification.
6. The exact dollar amount in dispute.
7. The universal service order code(s) (USOCs) associated with the service.
8. The Purchase Order Number(s) and dates involved for disputes involving order activity.
9. Details sufficient to identify the specific amount(s) and item(s) in dispute.
10. The name of the person responsible for the Customer's dispute.
11. Additional data as the Company reasonably requests from the Customer to resolve the dispute. The request for such additional information shall not affect the Customer's dispute date as set forth preceding.