
SECTION 2 - REGULATIONS

2.5 Payment Arrangements (Cont'd)

2.5.4 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or users for services and facilities furnished to the Customer by the Company. Non-recurring installation charges are due and payable upon presentation of an invoice to the Customer.

Recurring charges are due and payable upon presentment of an invoice to the customer for the service or facility furnished. A service or facility may be discontinued for nonpayment of a bill.

Billing starts on the day after the Company notifies the Customer that the service or facility is available for use. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued. Monthly charges will be billed one month in advance, except where prohibited by law or as otherwise provided in this tariff. Taxes will be separately stated on customer's bill(s).

If any portion of the payment is received by the Company after the payment date as set forth herein preceding, or if any portion of the payment is received by the Company in funds which are not immediately available to the Company, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the payment date times a late payment factor. The late payment factor shall be 1.5% per month.

The Customer agrees to review each invoice promptly and to notify the Company of any discrepancies within 45 days of each invoice date.

In the event of a billing dispute, the Customer may dispute a bill only by written notice delivered to the Company within 45 days after the invoice date and must include sufficient documentation consistent with the requirements as specified in Section 2.5.4. The billing dispute date is the date the Customer presents sufficient written documentation to the Company to support its claim for incorrect billing. Unless such notice and documentation are received in the timely fashion indicated above, the bill statement shall be deemed to be correct and payable in full by Customer.