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Section: 7 Leaf: 22 Revision: 0

Section 7 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

7.12 Emergency Call Forwarding Charge

N

At the Business Customer's request, the Company may assist in activating or updating their Call Forwarding (or Call Forwarding on their DTO). The Company will provide this assistance at no cost to the Customer if the request is due to a problem with the PAETEC network. If it is not a PAETEC network problem, then the Customer will be billed a non-recurring charge per line.

Emergency Call Forwarding

Non-Recurring Charge
\$99.00 per line

N

Issued By: Mary K. O'Connell; Senior VP, Secretary & General Counsel, Fairport, New York