

TC Systems, Inc.  
P.S.C. No. 4 -- Telephone  
Local Exchange Services  
Effective Date: October 21, 2010

Section 16  
Leaf No. 1  
Revision: 0

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## SECTION 16 – PRIMENBX SERVICE

### 16.1 PrimeNBX Service\*

#### A) Description

PrimeNBX Service is a business access line service providing central office based functionalities in addition to access to the Public Switched Network. PrimeNBX lines are available in analog or digital formats depending on the type of Customer premises equipment used. PrimeNBX allows intercommunication service on a 4-digit basis in addition to access to and from the exchange network without Customer attendant assistance. PrimeNBX lines are assigned a 7-digit telephone number and are provided with Direct Inward Dialing (DID) and Automatic Identification or Outward Dialing. PrimeNBX Analog lines are ordered at minimums of 48 lines. PrimeNBX Digital Lines are ordered at minimums of 6 lines.

- \* PrimeNBX is not available, either under this tariff section or through any TCG Contract Tariff or contract referencing this tariff section, to new or existing Customers who did not have it on order on or before May 1, 2004. Existing term plan Customers with contracts for PrimeNBX in effect or on order prior to May 1, 2004, may continue under their existing terms and conditions and may move, add or change stations at their existing locations based on availability of existing facilities, but may not add new locations unless otherwise specified in their contracts. Customers with contracts that expired on or before May 1, 2004, will be placed on month to month tariff rates on June 30, 2006, subject to the termination schedule stated below. Customers with contracts that expired on or before May 1, 2004, will receive PrimeNBX Service under the month-to-month tariff rates. Customers with contracts that expire before June 30, 2006, will be placed on month to month tariff rates upon the expiration of their existing contract, unless otherwise specified in the contract, subject to (and unless otherwise provided in) the termination schedule stated below. Customers with contracts that expire after June 30, 2006, will be allowed either to choose to keep their contract rate up to and including July 31, 2011, subject to the limitations on moves, additions, and changes described above, or to choose to change to a month-to-month rate, subject to the schedule stated below:

- 1) Customers with expired contracts will have until July 31, 2011 to migrate to a different service, as their service will be terminated on that date. There will be no contract renewals for customers with expired contracts or who have terminated service;
- 2) Customers with contracts that expire after December 15, 2007, will have until July 31, 2011 or their contract expiration date, whichever is later, to migrate to a different service, as their service will be terminated on that date;

Early termination penalties will be waived for PrimeNBX customers wishing to terminate their PrimeNBX service and migrate to a different service prior to their contract expiration.

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Issued by: Carol E. Paulsen, Director Regulatory, Dallas, Texas 75202