
SECTION 11 – PRIMEXPRESS NETWORK SERVICE

11.1 PrimeXpress Network Service

11.1.1 General

PrimeXpress Network Service provides dedicated connections from an end user's premises to Business Calling Service and to services provided by interexchange carriers that have interconnected to the Company's switch. PrimeXpress Network Service is delivered to the Customer premise at a DS1 (1.544 Mbps) rate. A PrimeXpress facility may be provided as a stand-alone service or provisioned over an existing or new AT&T ACCU-Ring DS3 facility or Ultravailable Ring (UVN) facility. PrimeXpress Network Service is available in one, two or three-year term commitments.

The Customer may opt to utilize PrimeXpress Network Service for outgoing calls only (DOD), incoming calls only (DID) or a combination of both inbound and outbound calls. When the Customer elects to utilize PrimeXpress Network Service for both inbound and outbound calls, they may choose Combo service which allows incoming calls to an attendant only or they can elect to utilize DID/DOD service which allows incoming calls to be terminated directly to an End User behind a PBX or capable Key System. When DID or DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company.

PrimeXpress Network Service trunks configured for Inbound and Outbound calling functionality that, upon detection by The Company, exceeds 200,000 MOU, and attains 100% utilization for inbound calling will be subject to the rates, terms and conditions for the PrimeXpress High Volume Inbound Calling option, PrimeConnect, listed below. All End User equipment connecting to PrimeXpress Network Service must meet F.C.C Part 68 requirements and be technically compatible with the parameters delineated herein. PrimeXpress Network Service is offered with the options of DTMF or MF signaling pulse and wink start or immediate start trunk signaling.

Customers who terminate a term commitment for a stand-alone PrimeXpress facility and purchase a PrimeXpress facility provisioned on a new or existing AT&T ACCU-Ring or Ultravailable Ring (UVN) facility for a term equal or greater to the time remaining on their current PrimeXpress term commitment will not be liable for early termination charges.

11.1.2 PrimeXpress High Volume Inbound Calling Option: PrimeConnect

Digital PrimeXpress Network Service can be configured to support high volumes of inbound calling. PrimeConnect is the High Volume Inbound Calling option that: 1) supports a maximum of two rate centers per DS1 facility or T1 trunk, 24 DSOs, within the TCG designated service area, 2) supports inbound calling only, 3) equals or exceeds an average call duration of 10 minutes per call, 4) equals or exceeds CCS loading of 32 CCS, and 5) equals or exceeds 200,000 MOU per month. The Customer will be charged rates for PrimeConnect Service as described in Section 3.5.3. The Company reserves the right to audit the Customer's PrimeXpress usage for the above conditions.