
SECTION 25 - SECONDARY EXCHANGE SERVICE

25.1 Secondary Exchange Service

A) Description

Secondary Exchange Service enables a PrimeXpress, PrimePlex or PrimePath Trunk service Customer to originate calls from a remote calling Secondary exchange within the Customer's LATA (Originating Secondary Exchange service), and receive calls as if they were being placed to the Secondary exchange calling area (Terminating Secondary Exchange service). Secondary Exchange Service Customers remain responsible for all PrimeXpress, PrimePlex or PrimePath Trunk service calls utilizing Secondary Exchange Service.

B) Rate Regulations

- 1) Secondary Exchange service is only available to in conjunction with PrimeXpress, PrimePlex and PrimePath Trunk services.
- 2) The Secondary exchange must (1) be in the same LATA as the Customer's local calling area, (2) must be in a rate center where TCG also provides local service, and (3) be served by the same TCG switch as the Customer's local calling area.
- 3) The Customer must designate separate trunk groups for primary local service and Secondary Exchange service. These trunk groups can be within the same T1.
- 4) The Billing Telephone Number assigned to the Secondary trunk group will correspond to the assigned Secondary rate center. DID Secondary numbers, up to a maximum of 20 DID numbers per trunk, can be ordered on this trunk group. Customers requiring more than 20 DID numbers must order additional Secondary trunk groups. A maximum of 3 trunk groups are allowed per trunk.
- 5) The Customer's premises must have a Customer provided compatible Private Branch Exchange (PBX) system or multiline terminating system and Customer must assign separate dial-out service to the Secondary Exchange trunk group(s) than to Customer's primary local service (e.g., dial "9" for primary local service and Dial "8" for Secondary Exchange Service).
- 6) Secondary Exchange Service does not provide access to 911 service. Customer is responsible for programming their PBX to route 911 calls over Customer's primary local service trunk groups.

C) Rates

See the Price List for current rates.