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## SECTION 18 – PRIMEPLEX PRI SERVICE

### 18.1 TCG PrimePlex PRI Service (Cont'd)

#### N) Optional Feature

##### 1) Temporary DID Porting

Temporary DID Porting is an optional feature that is available to PrimePlex PRI Customers. Temporary DID Porting permits selective and temporary mass porting of Customer Direct Inward Dial (DID) telephone numbers from a predefined, temporarily non-operational Company local switch, referred to as the Primary Home Switch, to a predefined, operational Company local switch, referred to as the Backup Home Switch. Both the Primary Home Switch and the Backup Home Switch must be in the same geographical area.

Temporary DID Porting is provisioned using DID telephone numbers designated by the Customer and confirmed by the Company. The Company will designate a local switch within the Company's network to be the Primary Home Switch and serve the Customer's DID telephone numbers at the Customer's service location. The Company will designate the Backup Home Switch as an alternate local switch within the Company's network where the DID telephone numbers will be pre-provisioned to facilitate porting. This Backup Home Switch will not be the primary local switch used to serve the Customer's service location. The Customer shall provide a list of DID telephone numbers that Customer intends to be included within the group of numbers, subject to temporary porting (QPS Group), as well as the trunks Customer intends to use to provide service between the Primary Home Switch and the Backup Home Switch.

##### Requirements for Temporary DID Porting

- The Primary Home Switch and Backup Home Switch must be capable of serving all the Customer's DID telephone numbers within a single Central Office code (NXX).
- Customer must have existing PrimePlex service from both, the Primary Home Switch and Backup Home Switch.
- Customer must order a minimum of 10,000 DID numbers to be used for the Temporary DID Porting feature.
- When DID numbers are ported from the Primary Home Switch to the Backup Home Switch, these numbers can be used for incoming traffic only.
- Customer must order a minimum of 10 PrimePlex T1s that will be provisioned with the Temporary DID Porting feature with a minimum three-year term commitment.